

Utilizing Artificial Intelligence within e-conomic

Lars Engbork

<https://www.linkedin.com/in/engbork/>

CEO



e-economic

Visma House

Gæretorvet 1-5, 1799 KBH V

ARR

+120m €

People

+450

People on a mission



Every **other** company
and every **2nd** accountant in
Denmark uses
e-economic



+200.000
Customers

+6.000
Accountants &
bookkeepers



Buzzing about AI

What's all the fuss about?



.. and how to get started





You

write a short mail around an initiative around why we should have a small group of ai evangelist



ChatGPT

Subject: Join Our AI Evangelist Initiative: Unleashing the Power of a Small Group!

Our AI Evangelists



Emilie
Legal & Compliance



Christian
Product value creation



Jacob
Feasibility & tools

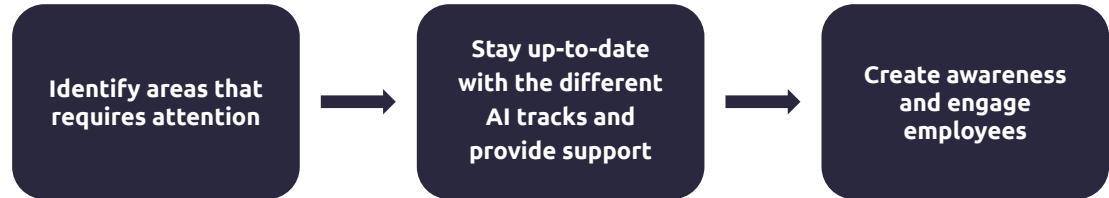


Alexander
*Lead generation &
Digital Sales*



Jesper
Scale Manager in WOW

**What is expected of
an AI Evangelist?**



e-conomic's strategy house

Corporate strategy
Long term direction

Visma corporate strategy

Purpose and aspiration

Why

Mission

Vision

Where to play?

Opportunity space

Market situation, industry trends, customer insights and SWOT

Company strategy and objectives
2022-2024

Functional strategies

HR

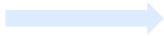
Product

CSR

Sales & marketing

Business model

WOW




AI strategy

Execution mode
year/quarter/monthly

OKR Product/GTM planning, running business etc.

Our mission statement

“As a trusted group of advisors our mission is to educate, support and **empower** e-conomic to harness the **full potential** of artificial intelligence (AI). By mapping the AI landscape in our organization and **driving momentum**, we help unlock new opportunities, enhance operational efficiency, and achieve sustainable growth in the **digital era.**”



WHATEVER
IT
TAKES

Area of responsibility

STRATEGIC LEVEL

On a strategic level, the AI Evangelists are expected to:

- ✓ Discuss and identify which main areas within AI e-conomic should investigate further and come up with concrete ideas for different projects
- ✓ Ensure that any given AI project group receives the right level of support
- ✓ Stay up-to-date with the different AI tracks in progress and for the AI evangelist to stay updated on the specific track and ensure progress.
- ✓ Update the management team on relevant AI project and or topics an ongoing basis
- ✓ Continuously ensure that the right tracks are prioritized and regularly evaluate whether additional tracks should be proposed

Our AI tracks


Internal value driven

TRACK 1




Legal requirements

TRACK 2



AI guidelines

TRACK 3



Internal processes


TRACK 4



People aspects

External value driven

TRACK 5




Chatbot in WOW

TRACK 6




Application functionalities

TRACK 7



Digital assistant

TRACK 8



Positioning / PR

The employee factor in achieving strategic success

TRACK 3



14 workshops

01 Brainstorm about possibilities and ideas for AI utilization

- What are the **primary tasks** in your team?

Recruitment

HR inbox +
prepare
guidelines

Learning and
development

Onboarding and
offboarding

Contracts and
addendums

Employee engagement
/ performance
management

02 Brainstorm about possibilities and ideas for AI utilization

- How do you envision **AI assisting** in solving these tasks and thus achieving your goals?

Recruitment

Screening

Scheduling interviews

Prepare job ads

Prepare an interview
guide (good
questions to ask the
candidate based on
x,y,z)

Prepare and send out
the "good rejection"

Help prepare test
feedback

Personalizing
communication

HR inbox +
prepare
guidelines

Content creation

Internal chatbot used
to answer most
common queries

AI for reviewing
emails from HR
inbox over the past
few years and
identifying the most
common questions

Learning and
development

Content creation /
idea generation

AI used to assist in
identifying new
career paths or
obvious areas for
development

Competency mapping

AI used to provide
better feedback

Onboarding and
offboarding

Targeted/customized
onboarding

Automate manual
processes

AI can screen
mailboxes and
initiate deletion of
threads of
correspondence

Recording tool for
exits and generating
summaries based on
that

Contracts and
addendums

Review of
employment
contracts e.g. in
relation to Mi&A

Create addendums
based on received
email

Employee engagement
/ performance
management

Generate better
insights

AI can provide
suggestions on how
to address
performance
management
insights

Give AI access to an
overview of our
organisation and
have it offer new
perspectives e.g.
how does our
organisation stand
out compared to
other similar
companies?

The employee factor in achieving strategic success

TRACK 3



14 workshops

365 use cases

60 use cases

Top 25

Slide
generation

Content
creation

Data
analysis



Prompt engineering sessions for everyone

TRACK 4



People aspects

Q&A

